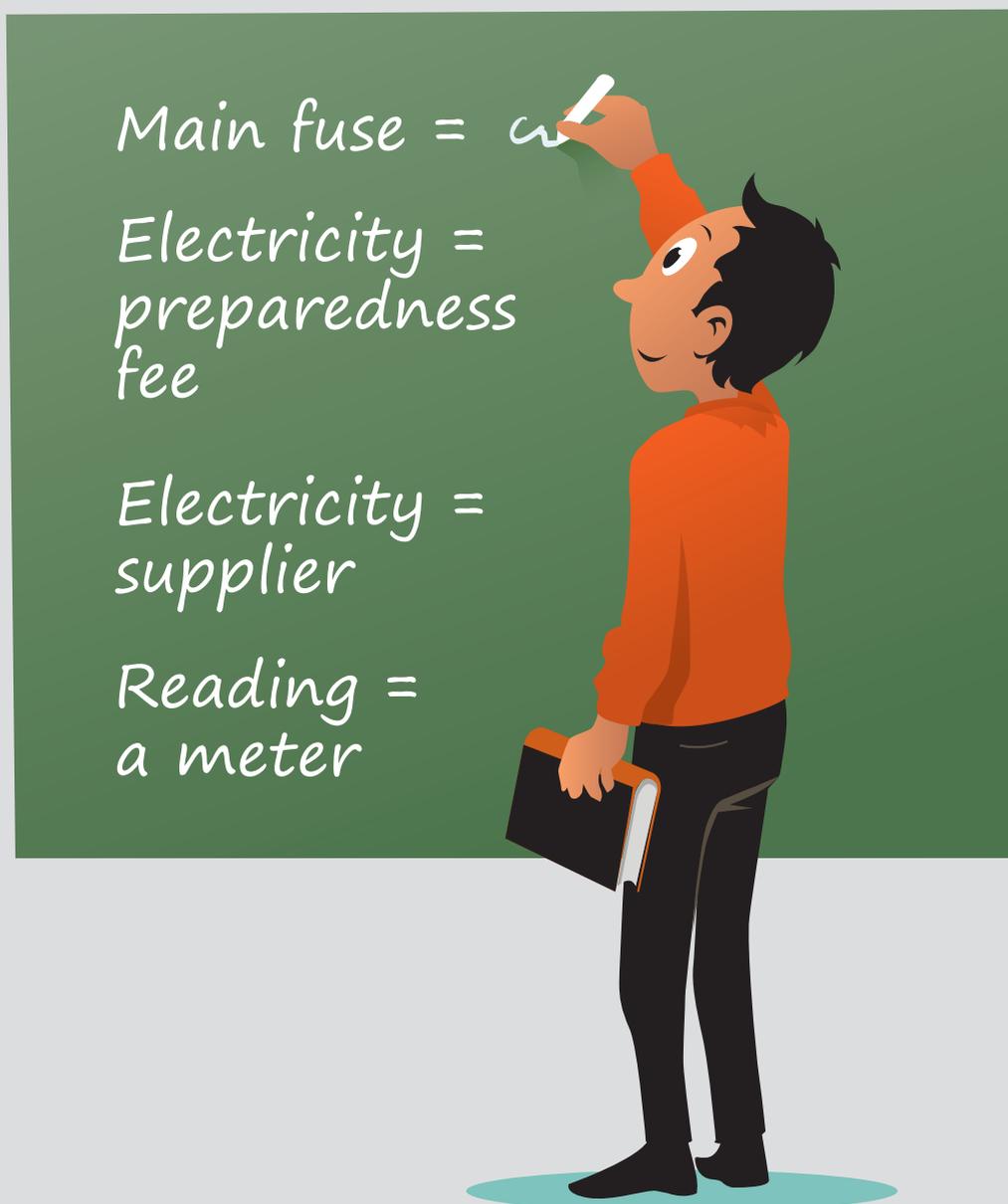


GLOSSARY

– What we say to our customers



Terms

Abonnemang / Subscription

Allmänna avtalsvillkor / General contractual terms and conditions

Anläggning / Electrical installation

Anläggningsadress / Electrical installation address

Anläggnings id, anl id / Electrical installation specification

Anvisat elhandelsföretag / Default electricity supplier

Anvisningspris / Default rate

Användning; avläst / Actual electricity usage

Användningsprofil eller -kurva / Load profile or curve

Avläsning / Meter reading

Avläsning; fjärr- / Remote meter reading

Avläsning; manuell / Manual meter reading

Avläsning; slut- / Final reading

Bekräftelse (-brev) / Confirmation (letter)

Explanations

The fixed fee you pay for access to the electricity network is called a "Subscription". This is specified on the invoice you receive from the network operator.

An agreement between the Swedish Consumer Agency and the electricity companies, that is applicable to this industry.

The electrical installation in your home, i.e. electrical wires, switches and sockets.

The street address for your electrical installation.

A code for your electrical installation that the network operator uses to identify which installation is yours. The electrical installation specification is printed on your invoice. Your installation specification and your area specification together form a unique identification code, which you must quote when you change electricity supplier.

The electricity supplier that sells electricity to you, unless you specify a supplier of your own choice. Your network operator is responsible for providing you with a default electricity supplier.

If you decide not to sign an electricity supply contract with a fixed or variable rate you will pay what is called a default rate.

The electricity you have used according to your meter.

This shows how your use of electricity varies during the year.

The numbers on your electricity meter are read to calculate how much electricity you use.

The numbers on your electricity meter are read automatically.

Either you or someone from your network operator reads your electricity meter.

A final reading of your electricity meter, for example, when you give notice to cancel your network contract, or when your electricity meter is replaced.

A letter stating what has been agreed between you and the network operator or you and the electricity supplier.

Terms

Explanations

Betalningsansvarig / Liable for payment

The person who signed the contracts with the network company and the electricity supplier is liable to pay for the services.

Elberedskapsavgift / Electricity preparedness fee

This is a fee imposed by the government that covers the cost of providing society with electricity in times of emergency or war.

Elcertifikatskostnad / RECs cost

A statutory cost imposed by your electricity supplier to encourage the development of electricity production from environmentally-friendly sources. This cost varies from supplier to supplier, and can either be included in the electricity price or be shown separately.

Elhandel / Electricity supply

The cost of the electricity you have used is specified under the heading "Electricity supply" on the invoice that you receive from your electricity supplier.

Elhandelsavtal / Electricity supply contract

A contract with your electricity supplier for the price of the electricity you use, and e.g. information on the expiry date.

Elhandel; beräknad årskostnad / Electricity supply – estimated annual cost

An estimate of the total amount you pay your electricity supplier in one year.

Elhandelsföretag / Electricity supplier

The company from which you purchase your electricity.

Elmarknad / Electricity market

The market for the trading of electricity, where customers and vendors reach price agreements.

Elmätare / Electricity meter

The amount of electricity you use is measured by an electricity meter. The amount is specified in kilowatt hours (kWh).

Elnät / Power transmission and distribution network

The amount you pay for the subscription and the transmission of electricity to your home is specified under the heading "Power transmission and distribution network" on the invoice that you receive from your network operator.

Elnätsavtal / Network contract

To have a supply of electricity to your home, you must sign a contract with the network operator that is responsible for the transmission of electricity to your home.

Elnätsföretag / Network operator

The company with which you have signed a network contract. The network operator owns and maintains the power lines to your home, and is responsible for measuring your electricity consumption.

Terms

Elnät; beräknad årskostnad /
Power transmission and distribution network –
estimated annual cost

Elområden / Bidding areas

Elsäkerhetsavgift / Electrical safety tax

Elöverföring / Electricity
transmission and distribution

Energiskatt / Energy tax

Faktura / Invoice

Fast avgift / Fixed fee

Fast elpris / Fixed electricity rate

Huvudsäkring / Main fuse

Högrpris / Peak load price

Explanations

An estimate of the total amount you pay your network operator in one year.

From 1 November 2011 four bidding areas will be introduced in Sweden, by the Swedish Transmission System Operator – Svenska Kraftnät. As a result of this different electricity prices might occur within these areas at different times. In bidding areas with electricity supply exceeding the demand prices will most probably become lower than in areas with the opposite conditions. Bidding areas are introduced in order to give long-term price signals that provide incentives for efficient location of electricity production and consumption, and for reducing the bottlenecks in the transmission network.

A tax imposed by the government to finance the maintenance and improvement of safety levels in the transmission and distribution network.

The transmission of electricity through the distribution network to your home. The cost of this service is specified as "Electricity transmission" on the invoice you receive from the network operator.

A government tax on electricity consumed (expressed as "öre per kWh").

Your network operator is responsible for reading your electricity meter at least once a month. The meter reading forms the basis for the invoice both from your electricity supplier and your network operator. However you will not necessarily receive monthly invoices.

A fixed fee that your electricity supplier may charge.

A fixed electricity rate means that the price you pay for your electricity, stated in the contract between you and your electricity supplier, will be fixed for a specific period of time – usually one, two or three years.

A technical device that limits the amount of electricity you can use as a maximum at any one time. The main fuse is usually located next to the electricity meter and the fuse rating (measured in ampere) determines how much you pay for your subscription.

Electricity price during periods when the transmission and distribution network is exposed to peak loads, i.e. when a lot of electricity is being used in Sweden.

Terms

Explanations

Inflyttningsavgift / Moving fee

A fee that your network operator may charge to connect your system when you move in.

Jämförpris / Price comparisons

Electricity price comparisons allow you to compare the price of electricity from different suppliers. Price comparisons are made in öre/kWh and include all variable and fixed fees plus energy tax and VAT. Network fees are not included. Price comparisons are given for three different electricity consumption levels; 2,000, 5,000 and 20,000 kWh/year. Price comparisons are available e.g. at www.elpriskollen.se

Kilowattimme kWh / Kilowatt hours kWh

A measurement of how much electricity you have used. Your electricity meter measures kilowatt hours. A kilowatt hour is used e.g. when a 40-watt light bulb is on for 25 hours.

Konsumenternas energimarknadsbyrå /
The Consumer Energy Markets Bureau

The Consumer Energy Markets Bureau is an independent office that among others gives consumers free help and guidance on different electricity marketrelated matters. The objective of the Bureau is to promote greater consumer protection.

Lågpris / Base load price

Electricity price during periods when the transmission and distribution network is exposed to base loads, i.e. when a relatively small amount of electricity is being used in Sweden.

Mätarställning; avläst / Actual meter reading

The consumption shown on your electricity meter on the date it is read.

Nätområde / Network area

A geographic area in which a network operator is responsible for maintaining and operating the electricity network.

Nätpris / Distribution charges

The price you pay to your network operator. The price often consists of a fixed fee for the subscription and a variable fee for distribution.

Nätägare / Network owner

See Network operator.

Nätövervakningsavgift / Network
monitoring fee

A fee imposed by the government for the regulation of the power transmission and distribution network and network operators.

Områdes id / Area specification

A code, consisting of three letters, that indicates the location of your electricity installation in Sweden. Your system specification and your area specification together form a unique identification code for your electricity installation, which you must quote when you change electricity supplier. The "Area specification" is printed on your invoice.

Terms

Explanations

Propp / Plug fuse

See Fuse or Main fuse.

Rörligt elpris / Variable electricity rate

A variable electricity rate means that the price you pay for your electricity, stated in the contract between you and your electricity supplier, follows developments in the electricity market and is subject to change without prior notice.

Slutfaktura / Final invoice

The final invoice you pay when you move out or cancel your electricity supply contract.

Säkring / Fuse

A technical device that protects the electrical circuit from overload. A plug fuse is one kind of fuse.

Säkringsstorlek / Fuse rating

Limits the amount of current that can flow through a circuit. The network operator's subscription fee is usually based on the fuse rating.

Tillsvidarepris / Current rate

The price you pay if you have not signed a contract for a fixed or variable rate with your electricity supplier. If your electricity supplier changes the current rate, it must announce this change at least two months beforehand.

Uppsägningstid / Cancellation notice

This specifies how far in advance you must inform your electricity supplier and network operator if you wish to terminate your contract. If you decide to change to a different electricity supplier, it is particularly important to send in your notice in good time to avoid unnecessary expenses.

Uttagspunkt / Socket

The connection point between the electrical installation in your home and the electrical network.

Årsförbrukning; beräknad /
Estimated annual consumption

The network operator's estimate of how much electricity you will use during one year.